安達產物保險股份有限公司台灣分公司

網路保險服務契約(契約審閱期間至少五日)

第一條 契約之適用範圍

當事人間依電子簽章法及相關法令之規定從事保險電子交易者,適用本契約之約定。但個別網 路保險服務契約對消費者之保護更有利者,從其約定。

第二條 名詞定義

本契約之名詞定義如下:

- 一、「保險電子交易」: 指消費者經由網際網路與本保險公司資訊系統電腦連線,且利用電子 簽章或其他足資辨識消費者身分之方式,直接取得本保險公司所提供之各項保險服務。
- 二、「電子訊息」: 指本保險公司或消費者經由網際網路連線傳遞之訊息。
- 三、「數位簽章」: 指將電子文件以數學演算法或其他方式運算為一定長度之數位資料,以簽署人之私密金鑰對其加密,形成電子簽章,並得以公開金鑰加以驗證者。
- 四、「私密金鑰」: 指一組具有配對關係之數位資料中,由簽章製作者保有之數位資料,該數位資料係作電子訊息解密及製作數位簽章之用。
- 五、「公開金鑰」:指一組具有配對關係之數位資料中,用以對電子訊息加密、或驗證簽署者 身分及數位簽章真偽之數位資料。
- 六、「加密」: 指利用數學演算法或其他方法,將電子文件以亂碼方式處理。
- 七、「電子簽章」:指依附於電子文件並與其相關連,用以辨識及確認電子文件簽署人身分、 資格及電子文件真偽者。
- 八、「憑證」:指載有簽章驗證資料,用以確認簽署人身分、資格之電子形式證明。
- 九、「資訊系統」:指產生、送出、收受、儲存或其他處理電子形式訊息資料之系統。

第三條 連線所使用之網路

本保險公司及消費者應各自與網路業者簽訂網路服務契約,並各自負擔網路使用之費用。

第四條 網頁之確認

消費者與本保險公司交易前,應先確認本保險公司正確之網址。本保險公司應盡善良管理人之 注意義務,隨時維護網站的正確性與安全性,以避免消費者之權益受損。

第五條 電子訊息之接收與回應

本保險公司接收含數位簽章或經本保險公司及消費者同意用以辨識身分之電子訊息後,應立即以下列方式之一要求消費者再確認:

一、以資訊系統自動回覆通知消費者。

二、以資訊系統再次確認裝置提示消費者。

經消費者依前項規定再確認者,該項電子訊息視為已經本保險公司受理。本保險公司受理消費者之電子訊息後,應即時進行檢核或處理,並於三日內將結果通知消費者。

本保險公司應於同意承保後,將網路保險交易成功訊息(內容包含保險單號碼或交易序號、保 險單生效時間、保險金額等重要資訊)傳送予消費者。本保險公司同意承保後,保險契約即為 成立。

本保險公司或消費者接收來自對方任何電子訊息,若無法辨識其身分或內容時,視為傳送作業未完成。但本保險公司可確定消費者身分時,應立即將內容無法辨識之事實通知消費者。

第六條 電子訊息之不處理

有下列情形之一者,本保險公司得不處理任何接收之電子訊息:

- 一、本保險公司能舉出證據有具體理由懷疑電子訊息之真實性或所指定事項之正確性者。
- 二、本保險公司依據電子訊息處理,將違反相關法令或保險契約之規定者。

本保險公司不處理前項電子訊息者,應同時將不處理之具體理由及情形通知消費者。

第七條 消費者軟硬體安裝與風險

消費者申請使用本契約之服務項目,應自費安裝其所需之電腦軟體、硬體,以及其他與安全相關之設備。

消費者於使用本保險公司所交付之軟硬體設備時,如因可歸責於本保險公司之事由致受有損害, 得向本保險公司請求賠償。

第八條 消費者之注意義務

消費者對使用者帳號、密碼、憑證及相關文件,應妥善保管。

消費者輸入前項密碼連續錯誤達三次時,本保險公司資訊系統即自動停止消費者使用本契約之 服務。消費者如擬恢復使用,應向本保險公司提出申請。

第九條 交易核對

本保險公司於每筆交易指示處理完畢後,以電子訊息或雙方約定之方式通知消費者,消費者應核對其結果有無錯誤。如有不符,應於通知到達之日起四十五日內,通知本保險公司查明。 本保險公司對於消費者之通知,應即進行調查,並於通知到達本保險公司之日起四十五日內, 將調查之情形或結果覆知消費者。

第十條 電子訊息錯誤之處理

消費者利用本契約之服務,如其電子訊息因不可歸責於消費者之事由而發生錯誤者,本保險公司應協助消費者更正,並提供其他必要之協助。

前項服務因可歸責於本保險公司之事由而發生錯誤者,本保險公司應於知悉時,立即更正,並同時以電子訊息或雙方約定之方式通知消費者。

第十一條 電子文件之合法授權與責任

雙方應確保所傳送至對方之電子訊息均經合法授權。

雙方於發現有第三人冒用或盜用使用者帳號、密碼、憑證或其他任何未經合法授權之情形,應 立即以電話或書面或其他約定方式通知他方停止使用該服務並採取防範之措施。

本保險公司接受通知前,已依前項服務之指示為給付者,得對抗消費者。但本保險公司有故意或過失者不在此限。

第十二條 資料安全

本保險公司對於所保有消費者及其利害關係人之個人資料檔案,應採取適當之安全措施,防止個人資料被竊取、竄改、毀損、滅失或洩露。

本保險公司違反前項規定,致個人資料遭不法蒐集、處理、利用或其他侵害當事人權利者,應負損害賠償責任。但能證明其無故意或過失者,不在此限。

第十三條 資訊保密義務

本保險公司因處理本契約及基於本契約所從事之保險電子交易,所取得之相關資料負有保密義務。除經當事人同意或符合個人資料保護之相關法令規定外,本保險公司不得使用於與本契約無關之目的或對第三人揭露。

第十四條 損害賠償責任

因本契約雙方之故意或過失,就本契約傳送或接收電子訊息,有遲延、遺漏或錯誤之情事;或 就本契約所生義務之不履行或遲延履行,而致他方受有損害時,應負賠償責任。

第十五條 紀錄保存

雙方應保存所有保險電子交易訊息(不含查詢類)紀錄,並應確保其真實性及完整性。

本保險公司對前項紀錄之保存,應盡善良管理人之注意義務。

保存期限至少為保險契約有效期限屆滿或通知消費者不同意承保後五年。

第十六條 電子訊息之效力

雙方同意依本契約利用電子簽章或電子文件方式交換之電子訊息,其效力與書面簽署或書面文件相同。

第十七條 消費者終止契約

消費者得隨時通知本保險公司終止本契約。

第十八條 保險公司終止契約

本保險公司欲終止本契約時,須於終止日三十日前以書面通知消費者。但消費者如有下列情事之一者,本保險公司得隨時以書面通知消費者終止本契約:

一、消費者未經本保險公司同意,擅自將本契約之權利或義務轉讓第三人。

- 二、消費者受法院破產或重整宣告。
- 三、消費者違反本契約第十二條第一項之規定。
- 四、消費者違反本契約之其他約定,經催告改善或限期請求履行未果。

第十九條 通知處所

消費者或本保險公司就本契約事項對他方為通知者,應向他方所留存本契約之最後地址或電子 郵件信箱為之。

第二十條 法令適用

本契約準據法,依中華民國法律。

第二十一條 管轄法院

因本契約涉訟者,雙方同意以消費者住所地地方法院為第一審管轄法院。消費者之住所在中華 民國境外時,以臺灣臺北地方法院為第一審管轄法院。但不得排除消費者保護法第四十七條及 民事訴訟法第四百三十六條之九小額訴訟管轄法院之適用。

第二十二條 契約修訂

本契約如有未盡事宜,得經本保險公司及消費者協議補充或修正之。

第二十三條 契約分存

本契約壹式貳份,由雙方各執壹份為憑。

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Last Updated: August 18, 2021

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- i)上載或傳送侵犯任何一方的任何專利、商標、服務標章、商業秘密、著作權或其他專有權 利的任何資料:
- i) 刪除或修改任何其他人士或實體張貼的任何資料:
- k) 操縱或以其他方式展示本網站而根據上述標題為「有限授權及瀏覽網站」指引使用框架 (framing)、鏡像(mirroring)、網站或類似的導航技術或直接連接到網站的任何部分(而非主頁):或
- 1) 註冊、訂閱、嘗試註冊、嘗試訂閱、退訂,或嘗試退訂產品或服務任何一方,倘您沒有明確授權由該方如此行事:或

m) 收取或以其他方式收集有關他人的資訊,包括電郵地址。

我們有權採取其認為適當的一切合法的行動以回應實際或涉嫌違反上述規定之事宜,包括但不限於暫停或終止用戶瀏覽及/或帳戶。我們可與執法機關及/或第三方合作調查任何懷疑或被指控的刑事罪行或民事過失。除隱私權政策明確限制者外,我們有權在任何時候透露我們認為有必要的任何資訊,以符合任何適用法律、法規、法律程序或政府要求,或編輯、拒絕張貼或刪除任何資訊或資訊(全部或部分),均由我們全權決定。

有權監督—我們在正常情況下並無積極監察本網站的一般使用情況,亦沒有對網站任何第三方的內容、電子郵件傳輸、新聞組,或產生或從網站取得其他資料使用編輯控制權。不過,我們保留權力在任何其認為適當的時間監督使用情況,並在我們全權決定下清除本網站可能是非法,可能產生我們的賠償責任,可能違反使用協議條款,或在我們全權決定下不符合我們的網站的目之任何資料。

超連結到第三方網站一本網站可能載有超連結連接到由我們以外的各方擁有及經營的其他網站或網頁。這些超連結僅供參考,提供方便及易於使用。我們提供連接至這些網站或網頁,並不構成我們對這些網站或網頁、其我們或其提供方的認可、授權、贊助或附屬。我們並不控制這些網站或網頁。如果本網站提供超連結至並非由我們或分支機構在其與我們處於僱傭關係或為我們提供服務期間擁有、經營或維護的其他網站或網頁,則您承認並同意(i)我們就內容、超連結或與本網站連結的第三方網站或網頁的準確性、及時性、繼續可瀏覽性或存在性不會負責,(ii)我們就載於或從網站取得的內容、產品、服務或其他資料概不會負責及不承擔責任。我們就從第三方網站取得的任何資訊、產品、廣告、內容、服務或軟體或因您連結到這些網站而採取任何行動不承擔責任。任何這類網站可能載有具體的使用條款及隱私權政策,您應該細閱。我們沒有義務在本網站維持任何連結,且可以在任何時候全權決定以任何理由消除連結。可下載軟體網站連結僅為方便而提供,我們就與下載軟體有關的任何困難或後果均不會負責及不承擔責任。使用任何下載軟體均受到隨附或與軟體一併提供的許可協議條款(如有)的規限。我們或其關係企業就使用或依賴載於或透過任何網站取得的這類內容、產品、服務或其他資料所產生或聲稱產生的任何損害或損失毋須直接或間接負責或承擔賠償責任。

安達對第三方內容並無編輯控制:並無保證其準確性—倘本網站包括的任何內容是由第三方內容供應商提供,安達保險對其內容並無編輯控制或會承擔責任。因此,任何意見、聲明、服務或第三方供應商在本網站上表達或提供的其他資訊均屬第三方所有。我們並不代表或認可而且不能保證任何意見、聲明或任何第三方提供的其他資訊的準確性、可靠性、及時性、甚至持續可瀏覽性或存在,或表示或保證您使用本網站顯示的內容或引用內容或服務,將不會侵犯安達的成員公司並不擁有或附屬的第三方之權利。

隱私權政策—我們的隱私權政策聲明訂明安達保險收集、使用及保護客戶資訊,將有助於您了解我們如何保障及處理我們獲得的客戶資訊。我們敬請您閱讀我們的隱私權政策聲明。您透過本網站向我們提交的任何此類資訊,將被視為構成您同意我們或其關係企業以符合隱私權政策明訂的方式使用及揭露該資料數據及資訊。如您瀏覽本網站,一些資訊會自動被收集,因為您的 IP 地址需要由伺服器確認。我們可以使用 IP 地址資訊,監測及分析您如何使用本網站的某些部分。

使用 Cookie—Cookie 是當您瀏覽網站時,由網路伺服器可能會在您的電腦存入的資訊。Cookie 常用於網站,以改善用戶使用服務,並沒有發現會傳播電腦病毒或以其他方式損害您的電腦。許多 Cookie 只在載入單一網站或瀏覽後取消。其他 Cookie 亦會有到期日或會保留在您的電腦上,直到您刪除為止。

我們所使用的 Cookie 僅作為某幾項用途,例如,為了方便一節瀏覽的連續性,為了收集使用 我們網站的有關資訊,以作研究及其他目的,儲存您對某些種類的資訊及營銷資訊的喜好,或 存儲的用戶名稱或加密的識別號碼,故此,如果您再次瀏覽我們網站時,就不必每次提供這些 資訊。

我們的 Cookie 只會跟踪您在本網站上的在線活動,並不會追踪您在其他互聯網站的活動。我們的 Cookie 不會收集個人識別資訊。

您可以決定是否及如何由您的電腦接受 Cookie,您只需在您的瀏覽器調整喜好或選擇。但是,如果您選擇拒絕 Cookie,您可能無法使用某些我們提供的在線產品及服務或網站的功能。

我們可能偶爾會使用其他公司在我們的網站設置 Cookie 及向我們收集 Cookie 資訊。在某些情况下,我們亦可以使用另一家公司為我們的網站經營網路伺服器。我們從這些公司使用 Cookie 所收集的資訊,方式與在上述者一致。

除了我們從 Cookie 收集資訊外,我們亦從收集您在線給我們所提供的資訊。例如,當您使用我們的工具及計算機,或當您提交申請或以其他方式與我們通訊。在某些情況下,我們保留 Cookie 資訊及/或您在線向我們提供的資訊,例如,完成您要求的交易或保持您過去交易的歷史記錄。在其他情況下,例如,當您使用我們的工具及計算機,我們只保留 Cookie 及/或您在線給我們的資訊,但只會在您要求我們如此行事,以方便您使用以後的節數。

修改服務—我們可以全權決定修改或終止任何產品及服務、內容或軟體,或其任何部分,不論 是否作出通知。我們或其關係企業就任何修改或終止任何產品及服務、內容或軟體概不向您或 任何第三方承擔責任。 免責聲明—本網站所載的資訊均由我們編製,旨在方便用戶,其目的不是構成用戶可能依賴的意見或建議,其目的也不是構成本網站描述的任何產品適合您或對您合適的聲明。我們已合理作出努力務求收集、編製及提供高質素的資訊及資料,但並無保證或擔保有關準確性、完整性或足夠的資訊載於或從本網站或任何我們維護的其他網站取得。用戶依賴本網站所載的資訊,風險概由其自行承擔。

載有的資訊及說明並非作為條款的完整描述、適用於產品及服務除外條款及條件,但只提供一般參考之用,請參考實際保單或有關產品或服務協議的全部條款、免除條款及條件。如果您向安達保險或第三方購買安達保險的產品,應適用該交易的條款及條件(「產品條款及條件」),與您使用網站並無影響。如果「產品條款及條件」與本使用條款有任何不相符之處,應以「產品條款及條件」為準。

本網站為您提供規劃及教育工具,包括計算機。這些工具及計算機可以讓您模擬「假設」情景, 其結果是僅供參考,按確定的資訊及假設釐定,沒有任何保證所顯示結果的準確性或將要實現。 此外,這些工具及計算機不屬於任何您可能已支付費用的規劃報告之一部分,即使工具及計算 機包括由報告產生或載有的資訊。

本網站不時載有前瞻性聲明。任何安達成員公司或其各自經營部門作出或以其名義作出的任何 書面或口頭聲明反映有關未來事件及財務表現的現有意見。這些前瞻性聲明涉及不確定因素及 潛在風險而可能導致實際結果與任何前瞻性聲明所載者有重大差異。

您使用本網站,風險由您個人承擔。提供的所有內容及軟體是以「現狀」或「現有」基準提供。 在適用法律許可的範圍內,我們明確地免除任何保證及條件,不論這些保證及條件是明示的還 是隱含的,包括但不限於有關可商售性或對某特定用途的適用性的保證。我們對於內容及軟體 是否準確、及時、不間斷、不含病毒或其他將破壞您電腦系統污染性或破壞性特質、不含錯誤、 不會導致資訊傳輸的延誤、失敗、忽略或丟失、或任何這類問題會得到更正並未作出任何保證。 您須負全責為數據及/或設備作充分保護及備份,並負全責採取合理而適當的預防措施以掃描 電腦病毒或其他破壞性特質。

我們不為於本網站使用的任何第三方軟體的準確性、功能或性能作任何聲明或保證。

責任限制

您明白並同意,在適用法律許可的範圍內,我們將不會對您或第三方負責任何直接、間接、偶然、附帶或懲罰性損失,不論損失屬或然與否,包括但不限於失去產品、用途、資訊的損害,或其他無形的損失,即使我們已獲知會有關這些損害的可能性,因您使用、依賴或無法使用本

網站、產品及服務、內容或軟體而產生,因通過網站或購買或訂立交易而令任何損失數據、資訊、產品或服務導致購買替代產品及服務的成本或任何第三方的聲明或行為或任何其他與本網站、產品及服務、內容或軟體有關的事項。您明白並同意您使用本網站的前提是您放棄任何權利直接或參加集體訴訟控告我們或其關係企業因您使用本網站導致的任何損失或損害。本使用條款並無條文限制我們因(i)疏忽引起死亡或人身傷害;及(ii)欺詐所導致的任何責任。

通知—我們就網站或使用條款向您發出的任何通告將公佈在本網站或以電子郵件或普通郵件寄發。電子通訊

當您瀏覽本網站或發送電子郵件給我們,即您與我們進行電子通訊。您同意接收來自我們的電子通訊。我們透過電子郵件或在本網站張貼告示的方式與您通訊。您同意我們以電子方式為您提供的所有協議、通告、揭露及其他通訊滿足任何有關發表書面通訊的法律要求。

一般條款

全部協議一我們在本網站張貼的使用條款、隱私權政策聲明,以及其他政策的條款構成我們與您之間就使用本網站、內容及軟體達成的整個協議,替代我們與您先前就使用本網站達成的任何協議,包括以前版本的使用協議條款。我們可不時更新本使用條款,在本網站張貼修訂的使用條款,而無需另行通知您,您後續使用本網站表示您接受且受新的使用條款拘束。該使用條款一直有效,直至我們在任何時間終止或更新為止,而不另行通知。如果終止,使用條款中規定的免責聲明及限制仍然有效。使用條款將被視為包括所有其他通知、政策、免責聲明及載於本網站的其他條款,然而,如果其他條款與使用條款之間存有衝突,則以使用條款為準。

向第三方購買的獨立協議—您向本網站代表的任何第三方或金融機構購買任何商品或服務的條款及條件應遵循您與這些物品或服務供應商(包括任何安達成員公司,如適用)之間正式簽署的獨立協議。

用戶的年齡及位置—本網站載有的所有資訊及內容只供年滿 20 歲或以上在台灣居住的人士使用。我們並未對內容、資訊、產品及服務或可於台灣境外使用的軟體作出聲明。如果屬法律不容許,我們將禁止使用該產品及服務、內容及軟體。

本網站載有約束力的仲裁條款而可由各方執行。

爭議解決—凡因此使用條款或與使用條款有關的爭議,爭執或索償,違約、終止或使用條款無效均應通過仲裁解決。仲裁應按照中華民國仲裁法之有效規定進行,但可作下述修改。

指定之仲裁機構為中華民國仲裁協會。

指定之仲裁地點在 中華民國仲裁協會。

[仲裁由中華民國仲裁協會按照使用條款簽訂時有效的中華民國仲裁協會的仲裁規則進行。][1]

仲裁程序所使用的語言為中文。

準據法律;司法管轄權區;地點;條文的可分割性—使用條款受台灣法律規管。如果任何條款 被具有司法管轄權區的法院認為不合法或無法強制執行,亦不會影響其餘條款的效力及可強制 執行性。本節標題只是為了方便使用,沒有任何效力或作用。

密碼帳戶、密碼及資料安全

如果您可以選擇在本網站開立帳戶,這將會為您提供途徑瀏覽網站的密碼保護部分而您可選擇運用這途徑,您必須在適用的登記表填上最新、完整及準確資訊來完成登記過程,並選擇密碼及用戶名稱。您須完全負責保密您的密碼及帳號,以及您帳戶內發生的任何及所有活動。您同意(a)就您所知立即通知我們任何未經授權使用您帳戶或任何其他違反保安事宜,及(b)在每次完成瀏覽後完全退出您的帳戶。我們就網站安全(包括未經授權的人士具備欄截或瀏覽您通過本服務傳輸的資訊之能力)並未對您作出任何不論是明還是隱含的保證。我們將不承擔因他人使用您的密碼或帳戶而可能會令您招致的任何損失(無論您知悉與否)。然而,您須承擔因他人使用您的帳戶或密碼而令我們或其他方招致的損失。您在任何時候如未經帳戶持有人允許,不得使用其他人的帳戶。

版本差異 — 如本使用條款中、英文兩個版本有任何抵觸或不相符之處,應以英文版本為準。